1. DANCEACT TANTSUSTUUDIO PAYMENT TERMS

- 1. DanceAct Tantsustuudio training sessions can be paid for by calendar month or by individual session.
- 2. Payment for individual sessions is accepted only in cash at the time of the session.
- 3. Monthly payments can be made through our website by bank transfer using LHV, Swedbank or SEB online banking links or by Visa or MasterCard payment cards. Payments can also be made in cash. To avoid confusion and forgetting, we recommend using a standing payment order that can be effected through the club member's account.
- 4. Monthly payments should be made by the 5th day of the calendar month. Any extension of the due date for payment is subject to individual agreement. The request for such an extension should be made either by email at <u>info@danceact.ee</u> or by calling +372 6536 500.
- 5. If the due date for payment is exceeded without notification, DanceAct Tantsustuudio may add € 10.00 (ten euros) to the monthly fee.
- 6. If DanceAct has not received the training fee by the due date for payment, the customer will be indebted to DanceAct. In such case, the coach has the right to refuse to admit the customer to training sessions until the debt has been paid.
- 7. Monthly payments are not reimbursed and any sessions not attended are not offset financially. An exception concerns training sessions not attended due to illness lasting for at least 14 days, concerning which a doctor's certificate has to be presented.
- 8. Any unattended sessions can be rescheduled at the times assigned for training sessions of other groups in DanceAct Tantsustuudio at any time. This can be done by prior agreement with the coach. If sessions are rescheduled for the next month, the fee for that month has to be paid. The right to reschedule unattended sessions cannot be assigned to third parties.
- 9. Customers who decide to discontinue attending training have to suspend their club membership in DanceAct Dance Studio and pay the final invoice. Membership can be suspended on DanceAct website <u>https://www.danceact.ee/profiil/</u> and the suspension takes effect within 30 days. DanceAct issues a final invoice for the sessions during the 30 day period that fall into the next calendar month.

If a customer discontinues attending training and does not suspend their membership as described above, they are considered not to have suspended their membership. In such case, DanceAct Tantsustuudio has the right to charge monthly payments according to these payment terms and the DanceAct applicable price list.

10. Customers who want to take a break from trainings, but not to stop the club membership, they must give DanceAct 30 days' prior notice. The notice is to be sent by email to info@danceact.ee. If no notice is given, DanceAct Dance Studio has the right to charge monthly payments according to these payment terms and the DanceAct applicable price list.

- 11. If a customer wants to switch from monthly payments to payments for individual sessions, they must give DanceAct 30 days' prior notice. The notice is to be sent by email to <u>info@danceact.ee</u>. If no notice is given, DanceAct Dance Studio has the right to charge monthly payments according to these payment terms and the DanceAct applicable price list.
- 12. The first training session of a new customer in DanceAct Tantsustuudio is considered a test session and it is free of charge. If the customer joins training, the test session is neither included in nor offset against the monthly fee.
- If a customer wishes to submit or request any information concerning DanceAct dance club membership or training sessions or contact customer support or customer service, the relevant request or information should be submitted by email at <u>info@danceact.ee</u> or by calling +372 6536 500.
- 14. The purpose of processing of personal data is the provision of dance training services. The legal basis for such processing is Article 6(1)(b) of Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC (General Data Protection Regulation, GDPR) (processing is necessary for the performance of a contract to which the data subject is party).
- 15. MTÜ DanceAct Tantsustuudio stores the personal data of its customers (data subjects) during their club membership in DanceAct Tantsustuudio.
- 16. Pursuant to GDPR Article 13(2)(b), a data subject may request from the data controller access to and the rectification or erasure of personal data or the restriction of processing concerning the data subject, to object to processing as well as receive information on the transfer of data.
- 17. In the event of violations, the data subject may file a complaint with the Data Protection Inspectorate (Andmekaitse Inspektsioon).
- 18. Presenting personal data is an obligation arising from club membership in DanceAct Tantsustuudio. Without personal data, DanceAct Tantsustuudio cannot provide quality services to its customers.